

Key aim	Information	Outputs
Year 1: by 31st July 2020		
Quality audit rollout	<ul style="list-style-type: none"> All centres actively engage in a national quality audit (see audit workstream) adopt the vision of 4+4 and aspire to meet the associated timeframes, Further information and guidelines: NHSE algorithm, International Brain Health standards: an optimal target to aim for 	<ul style="list-style-type: none"> Set the 4+4 ambition, test it and get adopted as a target across the community (at least 20 centres) Socialise with key policymakers, support/interest groups, industry and healthcare leaders Create a business case with the costs and benefits of achieving the 4+4 vision and how it will reduce variation.
Year 2: by 31st July 2021		
Patient partner programme rollout	<ul style="list-style-type: none"> All centres have tested a nationally-developed patient partner programme to upskill pwMS on navigating local services, self-monitoring and self-managing (see patients as partners workstream). Alternatively, this programme will offer opportunities for pwMS to make local connections, being developed in partnership with patient organisations and dependant on local professionals to engage disempowered patients soon after diagnosis and enable pwMS to lead the programme's delivery. 	<ul style="list-style-type: none"> Determine how to collect data to meet the ambition Articulate the KPIs and reporting methodology Get policy makers to adopt the KPIs within a national framework (NHSE) Seek funding support and NHSE backing Centres to produce plans to remodel services to achieve the vision
Year 3: by 31st July 2022		
Holistic management of MS and 'no patient left behind' ethos	<ul style="list-style-type: none"> All centres are working differently and managing MS holistically, adopting the 'no patient left behind' ethos, and including programmes to screen and manage comorbidities and promote lifestyle interventions (see wellness and lifestyle workstream). Centres collect data on these new activities (audit & data workstreams). Centres have systems in place to make sure that all people with MS covered by a particular service have access to that service (see social determinants workstream). 	<ul style="list-style-type: none"> Rollout the use of the KPI to all centres with national reporting Centres change services with a determined ambition to achieve standards across the UK by the end of year 3
Enablers		
Leadership Sharing practice	<ul style="list-style-type: none"> The leadership programme will be small and selective, focus on 'doing', with the programme involving participation and completion of a national project. Centres commit to share their successes and failures so that others can learn from them, and to share their materials and experiences with other centres, creating peer support and raising the bar for everyone. 	<ul style="list-style-type: none"> Leadership education programme, delivered by Pr Gabriele de Luca and facilitated by the MS Academy. The MS Academy will support and enable this sharing through online platforms and its existing infrastructure and educational courses.